

## **Organizational behaviour**

**Faculty of Education Sciences**

**Study program:** Bachelor in Psychology

**Course title:** Organizational behaviour

**Course credits:** 9

**Language of instruction:** Albanian

### **Course Description:**

The course follows a new approach in addressing and understanding the essential aspects of human relations management in the organization. Organizational Behavior is concerned with the study of human behaviour at work. It is the field of study that investigates the impact that individuals, groups and structure have on behavior within organization. It is the study and application of knowledge about how people act within organizations. It is a human tool for human benefit. It applies broadly to the behavior of people in all types of organizations, such as business, government, schools and services organizations. It covers three determinants of behavior in organizations: individuals, groups, and structure. OB is an applied field. It applies the knowledge gained about individuals, and the effect of structure on behavior, in order to make organizations work more effectively. OB covers the core topics of motivation, leadership behavior and power, interpersonal communication, group structure and process, learning, attitude development and perception, change process, conflict, job design and work stress.

### **The objectives of the course are:**

To enable students to develop skills to assess problems related to their work in different organizations; to train students in the development of skills for solutions of a managerial nature. This course highlights what motivates and makes people work together more productively, flexibly, creatively, with a desire to learn and a willingness to change. This course helps students develop the skills to assess problems related to their work in organizations of all kinds by offering a solution of a managerial nature.

**Course Requirements:** The final assessment will be reflected in the amount of points that students have accumulated based on the following:

- Course assignment - 20 points (maximum).
- Mid-term exam -20 points (maximum).
- Final written exam - 60 points (maximum).

**Grading:** Grade 10 (96-100 points); Grade 9 (86-95 points); Grade 8 (76-85 points); Grade 7 (66-75 points); Grade 6 (56-65 points); Grade 5 (45-55 points); Grade 4 (less than 45 points).

**Course Schedule:** The course "Organizational Behavior" has a semester extension (30 weeks, with weekly academic workload 4/2 (4 hours lectures, two hours seminars). Seminars attendance is mandatory not less than 75% of hours.